

## **DISCOVER YOUR OUTDOORS Booking Conditions**

### **What's included?**

All prices are on an instruction only basis and do not include transport, food or accommodation. You will need to provide your own personal clothing and equipment. A [suggested kit list](#) is available to guide you and I am very happy to offer advice – please get in touch.

### **Participants**

Unless otherwise stated, participants must be over 18 years of age at the time of attendance. Where it states families are welcome, all under 18s must be accompanied by a paying adult who will remain responsible for them at all times.

Unfortunately, events are unsuitable for pets. Only assistance dogs are permitted but please let me know in advance.

### **Booking**

Most bookings are made via the Discover Your Outdoors website. This is hosted by Wix which charges a small booking fee. For bookings arranged via email, places will only be guaranteed upon receipt of a completed booking form and full payment received 7 days in advance of the event.

### **Cancellation by the leader**

As a part time sole trader, I need to have clear cancellation policies to protect the work that goes into organising events and to make sure events can run.

In the unlikely event that the event is cancelled by me as the leader, participants will be contacted as soon as possible by phone and/or email. Participants will be offered an alternate date or full refund for the cost of the event only (travel or accommodation costs will not be covered).

### **Cancellation by the participant**

**DYO:** Cancellation must be given in writing. If notice is given 15 days or more ahead of the event, the participant will receive a full refund. Where the notice given is 14 days or less, no refund will be given.

**Partnerships:** Events run in partnership with other organisations may have their own specific cancellation policy, stated in the event description and/or registration. In the case of events run in partnership with Love Her Wild for their national adventures, bookings are non-refundable and non-transferable.

### **Safety and Insurance**

The British Mountaineering Council offer the following Participation Statement to which you are asked to agree: *“The BMC recognises that climbing and mountaineering are activities with a danger of personal injury or death. Participants in these activities should be aware of and accept these risks and be responsible for their own actions.”*

Siân holds relevant qualifications and all events are designed in line with the remit of these and have been risk assessed. If you choose not to take advice given to you by the leader, or to disregard any advice given, you do so voluntarily and accept liability for all resulting injuries or damage that your actions cause to you or others within your group.

Siân Brewer holds full Public Liability insurance provided by Marsh Sport. Due to the nature of the activities involved, it is recommended that participants are covered by their own Personal Accident/Cancellation insurance.